			\geq
STATE OF SOUTH CAROLINA (Caption of Case) Example: Application for a Class C Charter Certificate from John Doe dba Doe's Limo) (Caption of Case) (Caption of C	TRAN DOCKE NUMBE If this is your fir have a Docket N	R: 207 - 550	(¹)
(Please type or print) Submitted by: Alvin B. Rubinson, Jr.	Telephone:	803-439-3015	2019 November
Address: 151 Kasper Lane	Fax:	NIA	ovem
A: ken, SC 29803	Other:	803-439-3015	ber
	Email: 👊	rdantours 180 gmail com	8 7:
NOTE: The cover sheet and information contained herein neither replace as required by law. This form is required for use by the Public Service be filled out completely.			7:22 AM
NATURE OF ACTION	(Check all that	apply)	-SC
Application - Class A/A Restricted		Request for Name Change on Certificate	SCPSC
Application - Class C Taxi		Request to Amend Scope of Authority	- 20
Application - Class C Charter		Request to Amend Tariff (rate increase, etc.)	2019-350-
Application - Class C Charter Bus		Request to Amend Passenger Limit	
Application - Class C Non-Emergency		Request to Amend Passenger Limit Request Exhibit Late-Filed Exhibit	T-P
Application - Class C Stretcher Van		Exhibit	Page
Application - Class E Household Goods		Late-Filed Exhibit	1 of 30
Application - Class E Hazardous Waste		Letter TKS SC	f 30
Application		Proposed Order	
Request for Extension to Comply with Order		Publisher's Affidavit	
Request for Order Granting Authority to Obtain a Certificate of Public Convenience and Necessity to be Rescinded		Reservation Letter Response	
Request for Cancellation of Certificate		Return to Petition	
Request for Suspension		Other:	
Request for Reinstatement			

If you have any questions about this form, please contact the PUBLIC SERVICE COMMISSION at 803-896-5100.

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

Phone: (803) 896-5100 Fax: (803) 896-5199

APPLICATION FOR CLASS C CHARTER BUS CERTIFICATE

	Date: $11/4/2019$
CI	LASS C - CHARTER BUS
-	oplication is hereby made for a Certificate of Public Convenience and Necessity, in accordance with the provision S.C. Code Ann., § 58-23-10, et seq. (1976), and amendments thereto.
1.	Tordan Tours, LLC Name under which business is to be conducted (corporation, partnership, or sole proprietorship, with or without trade name
_	151 Kasper Lane Street Address of Applicant
-	Aiken, Sc. 29803 Mailing Address of Applicant (if different from street address)
-	8\varphi3 - 439 - 3\varphi15 \qquad \mathcal{N}\rangle \text{Fax}
_	jordantours 18 a gnail. com Email Address
2.	If the Applicant is an LLC or a corporation, a copy of the Certificate of Existence from the South Carolina Secretary of State and the Articles of Incorporation must be attached. (If incorporated outside of SC, attach South Carolina Secretary of State "Foreign Corporation" Certificate.)
3.	Select Entity Type: (Check one) Individual Owner/Sole Proprietorship
	Partnership - List names and addresses of all person having an interest in the business.
	☐ Corporation - List names and addresses of two principal officers.

DESCRIPTION OF EQUIPMENT

MAKE	YEAR & MODEL	VIN#	WEIGHT EMPTY	SEATING CAPACITY
MCI	2005 + J4500	am93JmPA55Wø6299/	5400ø	56
		•		
	_			
, •				
<u> </u>				
				
		<u>,</u>		

INSURANCE QUOTE

This form **MUST BE COMPLETED.**

The insurance quote must be complete, listing current insurance premiums. At the discretion of the Commission, a copy of current insurance policies may be required. Do not provide a copy of insurance policies unless requested. You will not be required to purchase insurance until your application has been approved and an order has been issued by the PSC. THIS IS ONLY A QUOTE

The following insurance quote is for:	
Jordan Tou	urs. LLC
	e of Applicant
151 Kasper Lane	Aiken, SC 29803 ess of Applicant
Addre	ss of Applicant
Amount of Premium:	Limits Quoted: (See Below)
Liability Insurance \$ 5,000,000	Limits NA
The above quoted premium is for a term of	months.
Minimum Limits - Intrastate Only:	
16 or More Passengers* \$ 25,000/300,00	* Passengers = Number of seatbelts in the vehicle, including the driver's seatbelt
Cypress Ins	nsurance Company
P.O. Box 2048 Omaha, NE of Home Office	us 68/03-2048

I, the Applicant, am familiar with the Commission's Rules and Regulations relating to insurance requirements and the above quote meets the minimum insurance limits prescribed. The insurance company making this quote is authorized by the South Carolina Department of Insurance to do business in South Carolina.

NOTICE:

If you wish to self-insure your motor vehicles for liability and property damage, you must comply with S.C. Code Ann. Sections 56-9-60 and 58-23-910. For more information, contact the Department of Motor Vehicles at (803) 896-8457 or (803) 896-9903.

If you wish to apply as a self-insured for worker's compensation coverage in South Carolina you may do so with the South Carolina Worker's Compensation Commission (WCC) provided that you will be able to: 1) post a surety bond or letter-of-credit with the WCC for a minimum of \$500,000, 2) agree to pay a yearly self-insurance tax, and 3) agree to pay an annual assessment to the South Carolina Second Injury Fund. For more information, contact the WCC Self-Insurance Division at (803) 737-5712 or on the web at www.wcc.state.sc.us/self-insurance.

4 MCS-90B	Revised 02/04/2017			ON	IB No.: 2126-0008	Expiration: 01/31
		USDO	T Number:		Date Received:	
a collection of in OMB Control N imated to be app wing the collection wher aspect of the collection in the collection when aspect of the collection in the collection when aspect of the collection in the collection in the collection of the collection in the	by not conduct or sponsor, and a person of formation subject to the requirements of tumber. The OMB Control Number for proximately 2 minutes per response, incline of information. All responses to this its collection of information, tacluding a Administration, MC-RRA, Weshington,	of the Paperwork Reduction Act to this information collection is 212 luding the time for reviewing inst s collection of information are ma suggestions for reducing this bord	inless that collections: 16-0008 Public representations, gathering andstory, Send con-	on of information displi porting for this collection g the data needed, and o nments regarding this b	enden eximate or	
	States Department of Transportation Motor Carrier Safety	n				219
	Section 18 of the Bus Re					
Issued t		.c		of	I, SC 29803	
	(Monor Currier nowe) , Ornaha, NE	23nd	htte	•	2019	
Dated a		on this23rd on this23rd on this23rd	day of Ms		05/25/	2019
Amenai	ing Policy Number:			Effective Date:		
Name o	finsurance Company:		Cypress In:	surance Company	11/M_	
		Cour	ntersigned by:	!	//////~	•
·			•	(authorized company	•	
	which this endorsement is attached Insurance is primary and the company:				10Μη::neck απιγ απε): CSL for each accident.	
	nsurance is excess and the voipens sh				jor each accident h for each accident h	
	tlying limit of \$		cess of 2			1 ELEESS OF THE
under	r mouland by the Federal Motor Car	rrier Safety Administration(FM		y an authorized repre	the FMCSA a duplica sentative of the FMCS 2-916-3000	

(continued on next page)

DEFINITIONS AS USED IN THIS ENDORSEMENT

Accident includes continuous or repeated exposure to conditions which results in bodily injury, properly damage, or environmental damage which the insured neither expected nor intended.

Bottly Injury means injury to the body, sickness, or disease to any person, including death resulting from any of these.

The insurance policy to which this endorsement is attached provides eutomobile liability insurance and is amended to assure compliance by the insured, within the limits stated herein, as a for-hire motor carner of passengers with Section 18 of the Bus Regulatory Reform Act of 1982 and the rules and regulations of the Faderal Motor Carner Safety Administration.

In consideration of the premium stated in the poxicy to which this endorsement is attached, the insurer (the company) agrees to pay, within the limits of liability described herein, any final judgment recovered against the insured for public liability resulting from negligence in the operation, maintenance or use of motor vehicles subject to the financial responsibility requirements of Section 18 of the Bus Regulatory Reform Act of 1982 regardless of whether or not each motor vehicle is specifically described in the policy and whether or not such negligence occurs on any route or in any territory authorized to be served by the insured or elsewhere Such insurance as is afforced for public liability, does not apply to injury to or death of the insured's employees while engaged in the course of their employment, or property transported by the insured, designated as cargo, it is understood and agreed that no condition, provision, stipulation, or limitation contained in the policy, this endorsement, or any other endorsement thereon, or violation thereof, shall relieve the company from liability or from

Motor Vehicle means a for-hire carrier of passengers by motor vehicle.

Property Damage means damage to or loss of use of tangible property.

Public Liability means liability for bodily injury property camage, and environmental restoration.

the payment of any final judgment, within the limits of liability herein described, irrespective of the financial condition, insolvency or bankruptcy of the 'nsured.

However, all terms, conditions, and ilmitations in the policy to which the endorsement is streched shall remain in full force and effect as blincing between the insured and the company. The insured agrees to reimburse the company for any payment made by the company on account of any accident, claim, or surt involving a breach of the terms of the policy, and for any payment that the company would not have been obligated to make under the provisions of the policy except for the agreement contained in this endorsement.

It is further understood and agreed that, upon failure of the company to pay any final judgment recovered against the insured as provided herein, the judgment creditor may maintain an action in any court of competent jurisdiction against the company to compel such payment.

The limits of the company's liability for the amounts prescribed in this endorsement apply separately to each accident and any payment under the policy because of any one accident shall not operate to reduce the liability of the company for the payment of final judgments resulting from any other accident.

SCHEDULE OF LIMITS - PUBLIC LIABILITY

For-hire motor carriers of passengers operating in interstate or foreign commerce

Vahlala a sada s sassata

The Bus Regulatory Reform Act 1982 requires limits of financial responsibility according to vehicle seating capacity, it is the Motor Cerrier's obligation to obtain the required limits of financial responsibility. The schedule of limits shown below does not provide coverage. The limits shown in the schedule are for information purposes only.

venicle seating capacity	Minimum limits
(1) Any vehicle with a seating capacity of 16 passengers or more.	\$5,000,000
(2) Any vehicle with a seating capacity of 15 passengers or less.	\$1,500,000

Exhibit Fit, Willing, and Able (FWA)

_	Tordan Tours, LLC Name of Applicant				
	Name of Applicant				
1.	Does Applicant have a Safety Rating from the U.S.D.O.T.? Yes Pending (Submit when received.) If Yes, indicate rating below and provide copy. Satisfactory Conditional Unsatisfactory				
2.	Have any of Applicant's drivers or vehicles been placed "out of service" by Transport Police safety officers in the past twelve (12) months? Yes No				
3.	Are there currently any outstanding judgments against the Applicant? O Yes No If Yes, list judgements here:				
4.	Is Applicant familiar with all insurance regulations and safety regulations governing charter bus carrier operations in South South Carolina, and does Applicant agree to operate in compliance with these regulations? Yes No				
5.	Is Applicant aware of the Commission's insurance requirements and the insurance premium costs associated therewith? Yes No				

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA 101 EXECUTIVE CENTER DRIVE, SUITE 100 COLUMBIA, SOUTH CAROLINA 29210

Applicant is familiar with the provision of S.C. Code Ann. §58-23-10, et seq.(1976), and amendments thereto, and R.103-100 through R.103-241 of the Commission's Rules and Regulations for Motor Carriers (Volume 10, S.C. Code Ann. Regs., 1976), and R.38-400 through R.38-503 of the Department of Public Safety's Rules and Regulations for Motor Carriers (Volume 2, S.C. Code Ann., 1976) and amendments thereto, and hereby promises compliance therewith.

S.C. Code Ann. Section 58-3-250 states, in part, that every final order of the Commission must be served by electronic service, registered or certified mail, upon the parties to the proceeding or their attorneys.
Please check the applicable box: The Applicant AGREES to receive future Commission orders related to the Applicant's authority in South Carolina through the Commission's eService System. The Applicant authorizes the Commission to serve its orders by using the e-mail address as it appears on page one of this Application. To sign up for eService notifications, please visit www. psc.sc.gov to create a My DMS account. The Applicant DOES NOT AGREE to receive future Commission orders related to the Applicant's authority in South Carolina through the Commission's eService System.
The Applicant for the Certificate as set forth in the foregoing, swear or affirm that all statements contained in the above application are true and correct.
Applicant's Signature Owner Title of Applicant (e.g. President, Owner, etc.)
STATE OF SOUTH CAROLINA COUNTY OF Richland SWORN TO BEFORE ME This 4 day of Manerale 20 19

Notary Public

Commission Expires 6/28/2021

Detach, complete and remit AFTER your safety audit has been performed by State Transport Police.



Safety Certification

If your operations are subject to Safety Fitness Procedures of the Federal Motor Carrier Safety Regulations (FMCSR) (49 CFR Parts 100-199), even if you have not yet received a Safety Fitness Rating, you must certify as follows:

Applicant has access to and if familiar with all applicable U.S.D.O.T. regulations relating to the safe operation of commercial vehicles. In so certifying, applicant is verifying that, as a minimum, it:

- 1. Has in place a system and an individual responsible for ensuring overall compliance with the FMCSR and the HM regulations;
- 2. Can produce a copy of the FMCSR and the HM regulations;
- 3. Has in place a driver safety/orientation program;
- 4. Is familiar with the FMCSR governing driver qualifications and has in place a system for overseeing driver qualification requirements in accordance with 49 CFR Part 391.51C;
- 5. Has in place policies and procedures consistent with FMCSR governing driving and operational safety of commercial motor vehicles, including drivers' hours of service and vehicle inspection, repair, and maintenance (49 CFR Parts 392;395 and 396);
- 6. Is in compliance with the Controlled Substance and Alcohol Use and Testing as stated in FMCSR (49 CFR Part 40, 382, if applicable).

PLEASE CHECK THE	APPROPRIATE	RESPONSE BEL	OW:
------------------	--------------------	--------------	-----

ot Applicable
(

Exempt Applicants - If you will operate only small vehicles (GVWR of 10,000 pounds or less) and do not transport hazardous materials in a quantity to require placarding under the HM regulations and are thus exempt from the FMCSR and HM regulation, you must certify as follows:

Applicant is familiar with and will observe FMCSR general operational safety fitness guidelines.

PLEASE CHECK THE APPROPRIATE RESPONSE BELOW:

○ Yes	→ Not Applicable

Any applicant who certifies they are in compliance with FMCSR and/or the HM regulations and upon completion of a compliance review audit, is found not to be in compliance, may have its certificate revoked.

____, verify under penalty of perjury under the laws of the State of South Carolina, that all information supplied on this form or relating to this application is true and correct. Further, I certify that I am qualified and authorized to file this application. I know that willful misstatements or omissions of material fact constitute criminal violations punishable by imprisonment and fines as prescribed by law. (Note: This oath embraces all schedules and supplemental filings to this application). Mobilis Signature

SWORN TO BEFORE ME

day of wormber, 2019

Commission Expires 6/28/2021

Print Application

The State of South Carolina



Office of Secretary of State Mark Hammond

Certificate of Existence

I, Mark Hammond, Secretary of State of South Carolina Hereby Certify that:

JORDAN TOURS LLC,

a limited liability company duly organized under the laws of the State of South Carolina on May 7th, 2018, with a duration that is at will, has as of this date filed all reports due this office, paid all fees, taxes and penalties owed to the State, that the Secretary of State has not mailed notice to the company that it is subject to being dissolved by administrative action pursuant to S.C. Code Ann. §33-44-809, and that the company has not filed articles of termination as of the date hereof.

Given under my Hand and the Great Seal of the State of South Carolina this 14th day of May, 2018.

Mark Hammond, Secretary of State

CERTIFIED TO BE A TRUE AND CORRECT COPY AS TAKEN FROM AND COMPARED WITH THE ORIGINAL ON FILE IN THIS OFFICE

> May 14 2018 REFERENCE ID 1805141519349



Filing ID: 180514-1434552

Filing Date: 05/14/2018

STATE OF SOUTH CAROLINA SECRETARY OF STATE

ARTICLES OF CORRECTION LIMITED LIABILITY COMPANY

The limited liability company in accordance with Section 33-44-207 of the 1976 S.C. Code of Laws, as amended corrects a record filed by the Secretary of State, which record contains a false or erroneous statement or was defectively signed.

1. The name of the limited liability company is:	
JORDAN'S TOURS LLC	
That on 05/14/2018 the corporation filed (fill out whichever is applicable):	
a. X The following described document:	
ARTICLES OF ORGANIZATION	
b. The attached document (attach copy of the document).	
3. That this document was incorrect in the following manner: THE NAME SHOULD READ AS JORDAN TOURS LLC	
That the incorrect matters stated in Paragraph 3 should be revised as follows: Corrected Entity Name: JORDAN TOURS LLC Additional Info: JORDAN TOURS LLC	
Date: 05/14/2018	
Signed as Member: ALVIN B ROBINSON (Signature)	
ALVIN B ROBINSON	
(Print Name)	_
Member	
(Office)	—

Form Revised by South Carolina Secretary of State, August 2016 F0036 CERTIFIED TO BE A TRUE AND CORRECT COPY AS TAKEN FROM AND COMPARED WITH THE ORIGINAL ON FILE IN THIS OFFICE

> May 14 2018 REFERENCE ID 1805141519349



Filing ID: 180514-1434552

Filing Date: 05/14/2018

STATE OF SOUTH CAROLINA SECRETARY OF STATE

ARTICLES OF CORRECTION LIMITED LIABILITY COMPANY

The limited liability company in accordance with Section 33-44-207 of the 1976 S.C. Code of Laws, as amended corrects a record filed by the Secretary of State, which record contains a false or erroneous statement or was defectively signed.

The name of the limited flability company is:	
JORDAN'S TOURS LLC	
2. That on the corporation filed (fill out whichever is applicable):	
a. X The following described document:	
ARTICLES OF ORGANIZATION	
b. The attached document (attach copy of the document).	
That this document was incorrect in the following manner: THE NAME SHOULD READ AS JORDAN TOURS LLC	
That the incorrect matters stated in Paragraph 3 should be revised as follows: Corrected Entity Name: JORDAN TOURS LLC Additional Info: JORDAN TOURS LLC	
Date. 05/14/2018	
Signed as Member: ALVIN B ROBINSON (Signature)	
ALVIN B ROBINSON	
(Print Name)	-
Member	
(Office)	

Form Revised by South Carolina Secretary of State, August 2016 F0036

CERTIFIED TO BE A TRUE AND CORRECT COP-AS TAKEN FROM AND COMPARED WITH THE ORIGINAL ON HILE IN THIS OFFICE

> May 08 2018 REFERENCE ID: 1805081326360

Mak Harral

Filing ID: 180507-1144405

Filing Date: 05/07/2018

STATE OF SOUTH CAROLINA SECRETARY OF STATE

ARTICLES OF ORGANIZATION Limited Liability Company – Domestic

The undersigned delivers the following articles of organization to form a South Carolina limited liability company pursuant to S.C. Code of Laws Section 33-44-202 and Section 33-44-203.

1.	The name of the limited liability company (Company ending must be included in name*)			
	JORDAN'S TOURS LLC			
	"Note: The name of the limited liability company must contain one of the following endings: "timited liability company" or "limited company" or the abbreviation "LLC", "LC", "LC", "LC", or "Ltd. Co."			
2.	The address of the initial designated office of the limited liability company in South Carolina is 151 KASPER LN			
	(Street Address)			
	AIKEN, South Carolina 29803			
	(City, State, Zip Code)			
3.	The initial agent for service of process is			
	ALVIN B ROBINSON			
	(Name)			
	(Signature of Agent)			
	And the street address in South Carolina for this initial agent for service of process is: 151 KASPER IN			
	19110-01 EICH			
	(Street Address)			
	AIKEN South Carolina 29803			
	(City) (Zip Code)			
4.	List the name and address of each organizer. Only one organizer is required, but you may have more than one.			
(a)	ALVIN B ROBINSON			
	(Name)			
	151 KASPER LN			
	(Street Address)			
	AIKEN, South Carolina 29803			
	(City, State, Zip Code)			

	•	
		JORDAN'S TOURS LLC
	Į	Name of Limited Liability Company
)		reality of Little Library on April 1
7	down a second	
(1	Name)	
(8	Street Address)	
((City, State, Zip Code)	
[n company. If the company is a term company, provide the
	Check this box only if management of the limited company is to be managed by managers, include	liability company is vested in a manager or managers. If this e the name and address of each initial manager.
)		
(1	Name)	
(Street Address)	
70	City, State, Zip Code)	
(د	0.1y, 0.1a.ta. 2.1p 0000y	
(1	Name)	
(:	Street Address)	
(4	City, State, Zip Code)	
C	inder Section 33-44-303(c). If one or more members	ers of the company are to be liable for its debts and obligations are so liable, specify which members, and for which debts, ir capacity as members. This provision is optional and does
Į		
ι	Juless a delayed effective date is specified, these artic	cles will be effective when endorsed for filing by the Secretary

State Specify any delayed effective date and time

CERTIFIED TO BE A TRUE AND CORRECT COPY AS TAKEN FROM AND COMPARED WITH THE ORIGINAL ON FILE IN THIS OFFICE

> May 08 2018 REFERENCE ID: 1805081326360

Mak Horach

	Name of Limited Liability Company
9.	Any other provisions not consistent with law which the organizers determine to include, including any provisions that are required or are permitted to be set forth in the limited liability company operating agreement may be included on a separate attachment. Please make reference to this section if you include a separate attachment.
10	Each organizer listed under number 4 must sign.
Α	LVIN B ROBINSON
Sig	gnature of Organizer
Da	te: 05/07/2018
Sig	gnature of Organizer
Dε	ate:

JORDAN'S TOURS LLC



USDOT# 3133460 Legal: JORDAN TOURS LLC

Operating (DBA):

Review Date:

10/22/2018

Part A - General Information

MC/MX #: 94467 State #: Federal?

Review Type: Safety Audit – New Entrant Location of Review/Audit: Company Facility in the U. S.

Scope: Entire Operation Territory:

Operation Types Interstate Intrastate

Carrier: Non-HM N/A Business: Corporation
Shipper: N/A N/A Gross Revenue: \$9,000.00
Cargo Tank: N/A for year ending: 10/13/2018

Company Physical Address:

151 KASPER LN AIKEN, SC 29803, US

Contact Name: Alvin B. Robinson, Jr - Owner (Officer)

Phone numbers: (1) 803-439-3015 (2) 803-439-3015 Fax

E-Mail Address: jordantours18@gmail.com

Company Mailing Address:

PO BOX 6271

NORTH AUGUSTA, SC 29861-6271, US

Carrier Classification

Authorized For Hire; Private Passenger, Business

Cargo Classification

Passengers

Driver Information

Interstate Intrastate Average trip leased drivers/month: 0
< 100 Miles: 0 0 Total Drivers: 1
>= 100 Miles: 1 0 CDL Drivers: 1

Equipment

Owned Term Leased Trip Leased Owned Term Leased Trip Leased

Motor Coach 1 0 0

Power units used in the U.S.: 1
Percentage of time used in the U.S.: 100

10/29/2018 12:50:49 PM Review Date: 10/22/2018 Page 1 of 2

USDOT#: 3133460



Sentri - 2.0.0

JORDAN TOURS LLC

USDOT#: 3133460

Review Date: 10/22/2018

Part A

QUESTIONS

Hazardous Materials rules may be addressed to the Office of Motor Carriers at:

South Carolina State Transport Police / Motor Carrier Compliance Unit

10311 Wilson Boulevard / P.O. Box 1993

Blythewood, SC 29016 // Phone (803) 896-5500 / Fax (803) 896-5526

This SAFETY AUDIT will be used to assess your safety compliance.

Person(s) Interviewed:

Name: Alvin B. Robinson, Jr

Title: Owner

Safety Investigator Name: Lyons

Code: SC0162

10/29/2018 12:50:49 PM Review Date: 10/22/2018 Page 2 of 2

USDOT#: 3133460

Review Date: 10/22/2018

Part B - Questions and Answers

Question Fester 4 Congres Question #4 Costion #207.7(s) Assista	Ancies
Question Factor 1. General Question #1 Section #387.7(a) Acute	Answer
Does the carrier have the required minimum level of financial responsibility in effect (property carrier)?	N/A
Question Factor 1. General Question #2 Section #387.7(d) Critical	Answer
Does the carrier have required proof of financial responsibility (property carrier)?	N/A
Question Factor 1. General Question #3 Section #387.31(a) Acute	Answer
Does the carrier have the required minimum level of financial responsibility in effect (passenger carrier)?	Yes
Question Factor 1. General Question #4 Section #387.31(d) Critical	Answer
Does the carrier have required proof of financial responsibility (passenger carrier)?	Yes
<u>Comments</u> Alvin B. Robinson, to Pooler, Ga on 10/13/2018. No MCS-90 on file. Transport Passengers. Carrier received a 90 before close out of SA. Note: Carrier was in violation prior to this audit.	copy of the N
Question Factor 1. General Question #5 Section #13901 392.9a(a)	Answer
s the motor carrier authorized to conduct interstate operations in the United States?	Yes
Question Factor 1. General Question #6 Section #390.15(b)(1)	Answer
Can the carrier provide a complete accident register of recordable accidents for up to 3 years after each accident?	N/A
Question Factor 1. General Question #7 Section #390.21	Answer
Does the carrier know the commercial motor vehicles marking requirements?	Yes
Question Factor 2. Driver Question #1 Section #391.51(b)(1)	Answer
Does the carrier maintain driver's application in accordance with 391.21?	Yes
Question Factor 2. Driver Question #2 Section #391.51(b)(2) Critical	Answer
Does the carrier maintain a copy of the motor vehicle record received from each State pursuant to 391.23(a) (1)? Comments	Yes
Alvin B. Robinson, to Pooler, Ga on 10/13/2018. Made first trip in July 2018, did not get MVR until 10/09/2018 Note: Carrier was in violation prior to this audit.	
Question Factor 2. Driver Question #3 Section #391.51(b)(3)	Answer
Does the carrier maintain the certificate of driver's road test pursuant to 391.31(e) or copy of the license accepted as equivalent to the driver's road test pursuant to 391.33?	Yes
Question Factor 2. Driver Question #4 Section #391.51(b)(4)	Answer
Does the carrier maintain the motor vehicle record from each state driver licensing agency to the annual driver record inquiry required by 391.25(a)?	N/A
Question Factor 2. Driver Question #5 Section #391.51(b)(5)	Answer
	 -

10/29/2018 12:50:49 PM Review Date: 10/22/2018 Page 1 of 6

USDOT#: 3133460



uestion Factor 2. Driver Question #6 Section #391.51(b)(6)	Answer
oes the carrier maintain a list or certificate relating to violations of motor vehicle laws required by 391.27?	N/A
uestion Factor 2. Driver Question #7 Section #391.51(b)(7) Critical	<u>Answer</u>
oes the carrier maintain the medical examiner's certificate as required by 391.43(g)?	Yes
uestion Factor 2. Driver Question #8 Section #391.51(b)(8)	Answer
oes the carrier maintain a Skill Performance Evaluation Certificate (SPEC)?	N/A
uestion Factor 2. Driver Question #9 Section #391.53(a)	Answer
oes the carrier maintain investigations into the driver safety performance history?	No *
<u>dditional Documents Required</u> one	
omments Ivin B. Robinson, to Pooler, Ga on 10/13/2018 The form is in the driver's file but has not been completed.	
•	A = 0.110 =
uestion Factor 2. Driver Question #10 Section #391.11(b)(4) Acute the carrier using physically qualified drivers?	<u>Answer</u> Yes
the carrier using physically qualified drivers?	Yes
uestion Factor 2. Driver Question #11 Section #391.15(a) Acute	Answer
the carrier using any disqualified drivers?	No
uestion Factor 2. Driver Question #12 Section #382.115(a), 382.115(b) Acute	Answer
as the carrier implemented an alcohol and/or controlled substances testing program?	Yes
uestion Factor 2. Driver Question #13 Section #382.213(b) Acute	Answer
as the carrier used drivers who have used controlled substances?	No
uestion Factor 2. Driver Question #14 Section #382.215 Acute	Answer
as the carrier used a driver who has tested positive or has adulterated or substituted a test specimen for a ontrolled substance?	No
uestion Factor 2. Driver Question #15 Section #382.201 Acute	Answer
as the carrier used a driver known to have an alcohol concentration of 0.04 or greater?	No
uestion Factor 2. Driver Question #16 Section #382.505(a) Acute	Answer
as the carrier used a driver found to have an alcohol concentration of .02 or greater but less than .04 within 4 hours of being tested?	No
uestion Factor 2. Driver Question #17 Section #382.301(a) Critical	Answer
as the carrier ensured that drivers have undergone testing for controlled substances prior to performing a afety sensitive function?	Yes
uestion Factor 2. Driver Question #18 Section #382.303(a) Critical	Answer
• •	N/A
as the carrier conducted post accident testing on drivers for alcohol?	
• •	Answer

10/29/2018 12:50:49 PM Review Date: 10/22/2018 3133460 JNG07NN2USRRK

Sentri - 2.0.0

Question Factor 2. Driver Question #20 Section #382.305 Acute	Answer
Has the carrier implemented random testing program?	Yes
Question Factor 2. Driver Question #21 Section #382.305(b)(1) Critical	Answer
Has the carrier conducted random alcohol testing at an annual rate of not less than the applicable annual rate or prorated rate of the average number of driver positions?	N/A
Question Factor 2. Driver Question #22 Section #382.305(b)(2) Critical	Answer
Has the carrier conducted controlled substance testing at the applicable prorated rate of not less than the applicable annual rate of the average number of driver positions?	N/A
Question Factor 2. Driver Question #23 Section #40.305(a)	Answer
Has the carrier conducted the required return-to-duty tests on employees returning to safety-sensitive functions?	N/A
Question Factor 2. Driver Question #24 Section #40.309(a)	Answer
Is the carrier conducting follow-up testing as directed by the Substance Abuse Professional?	N/A
Question Factor 2. Driver Question #25 Section #382.211 Acute	Answer
Has the carrier used a driver who has refused to submit to an alcohol or controlled substances test required under Part 382?	No
Question Factor 2. Driver Question #26 Section #382.503 Critical	Answer
Has the carrier used a Substance Abuse Professional as required by 49 CFR Part 40 Subpart O?	N/A
Question Factor 2. Driver Question #27 Section #382.601	Answer
Does the carrier have a copy of a complete alcohol and drug testing policy?	N/A
Question Factor 2. Driver Question #28 Section #382.603	Answer
Does the carrier have evidence that all designated supervisors have received the required Reasonable Suspicion Supervisor Training?	N/A
Question Factor 2. Driver Question #29 Section #383.23(a) Critical	Answer
Has a driver operated a commercial motor vehicle without a current operating license, or a license, which hasn't been properly classed and endorsed? Comments	No
Alvin B. Robinson, to Pooler, Ga on 10/13/2018. Mr. Robinson drove a motor coach which required a CDL with indorsement. His license was suspended for an insurance violation. He changed insurance agents and wasnt a in updating his record. The violation hs been corrected. Note: Carrier was in violation prior to this audit.	passenger ware of the lapse
Question Factor 2. Driver Question #30 Section #383.37(b) Acute	Answer
Has the motor carrier knowingly allowed it's drivers who's CDLs have been suspended, revoked or canceled by a state, have lost the right to operate a CMV in a State, or have been disqualified from operating a CMV to operate a commercial motor vehicle?	No
Question Factor 2. Driver Question #31 Section #383.51(a) Acute	<u>Answer</u>
Has the motor carrier knowingly allowed, required, permitted, or authorized a driver to drive who is disqualified to drive a commercial motor vehicle?	No
Question Factor 3. Operation Question #1 Section #395.1(e)(1), 395.1(e)(2)	Answer
Does the carrier have a system for recording hours of duty status on 100/150- mile radius drivers, and are they properly utilizing the 100/150 air-mile radius exemption?	N/A
Question Factor 3. Operation Question #2 Section #395.8(a) Critical	Answer
Does the carrier require drivers to make a record of duty status using the required method?	Yes

10/29/2018 12.50:49 PM Review Date: 10/22/2018

Question Factor 3. Operation Question #3 Section #395.8(i) Critical	Answer
Does the carrier require drivers to submit records of duty status within 13 days?	Yes
Question Factor 3. Operation Question #4 Section #395.8(k)(1) Critical	<u>Answer</u>
Can the carrier produce records of duty status and supporting documents for selected drivers?	Yes
	·
Question Factor 3. Operation Question #5 Section #395.3(a)(1) Critical	<u>Answer</u>
Has the carrier allowed driver(s) to exceed the 11-hour rule? (Property)	N/A
Question Factor 3. Operation Question #6 Section #395.3(a)(2) Critical	Answer
Has the carrier allowed driver(s) to exceed the 14-hour rule? (Property)	N/A
Question Factor 3. Operation Question #7 Section #395.3(b)(1) Critical	Answer
Has the carrier allowed driver(s) to drive after having been on duty more than 60 hours in 7 consecutive days?	N/A
(Property)	
Question Factor 3. Operation Question #8 Section #395.3(b)(2) Critical	Answer
Has the carrier allowed driver(s) to drive after having been on duty more than 70 hours in 8 consecutive days?	N/A
(Property)	
Question Factor 3. Operation Question #9 Section #395.5(a)(1) Critical	Answer
Has the carrier allowed driver(s) to exceed the 10 hour rule? (Passenger)	No
· · · · · · · · · · · · · · · · · · ·	
Question Factor 3. Operation Question #10 Section #395.5(a)(2) Critical	Answer
Has the carrier allowed driver(s) to exceed the 15 hour rule? (Passenger)	No
Question Factor 3. Operation Question #11 Section #395.5(b)(1) Critical	Answer
Has the carrier allowed driver(s) to drive after having been on duty more than 60 hours in 7 consecutive days?	No
(Passenger)	
Question Factor 3. Operation Question #12 Section #395.5(b)(2) Critical	Answer
Has the carrier allowed driver(s) to drive after having been on duty more than 70 hours in 8 consecutive days?	N/A
(Passenger)	
Question Factor 3. Operation Question #13 Section #395.8(e) Critical	Answer
Does available evidence indicate a selected driver has prepared a false record of duty status?	No
Question Factor 3. Operation Question #14 Section #392.2 Critical	<u>Answer</u>
Does the motor carrier ensure that drivers operate commercial motor vehicles in accordance with the laws,	Yes
ordinances, and regulations of the jurisdictions in which they are operating?	
Question Factor 3. Operation Question #15 Section #392.9(a)(1) Critical	Answer
Does the carrier ensure that drivers are not permitted to drive a vehicle without the cargo properly distributed and adequately secured?	N/A
Question Factor 3. Operation Question #16 Section #392.4(b) Acute	<u>Answer</u>
Have any drivers operated a commercial motor vehicle while under the influence of, or in possession of, narcotic drugs, amphetamines, or any other substances capable of rendering the drivers incapable of safely operating motor vehicles?	No
Question Factor 3. Operation Question #17 Section #392.5(b)(1) Acute	<u>Answer</u>
Have any drivers operated a commercial motor vehicle while under the influence of, or in possession of, intoxicating beverages?	No
itoxicating perenages:	

10/29/2018 12:50:49 PM Review Date: 10/22/2018

Question Factor 3. Operation Question #18 Section #392.5(b)(2) Acute	Answer
lave any drivers operated a commercial motor vehicle within 4 hours of having consumed intoxicating everages?	No
Question Factor 3. Operation Question #19 Section #392.80(b)/ 392.82	Answer
lave any drivers operated a commercial motor vehicle while engaged in texting or using a handheld mobile levice?	No
Question Factor 4. Maintenance Question #1 Section #396.3(b) Critical	Answer
Can the carrier produce complete maintenance files for requested vehicle(s)?	Yes
Question Factor 4. Maintenance Question #2 Section #396.17(a) Critical	<u>Answer</u>
Ooes the motor carrier conduct periodic (annual) inspections for selected vehicles?	Yes
Question Factor 4. Maintenance Question #3 Section #396.19	Answer
s the carrier using qualified inspectors (mechanic) and maintaining evidence of the inspector's qualifications?	Yes
Question Factor 4. Maintenance Question #4 Section #396.21(b)(1)	Answer
can the motor carrier produce evidence of periodic (annual) inspections for selected vehicles?	Yes
Question Factor 4. Maintenance Question #5 Section #396.11(a) Critical	Answer
Does the motor carrier require drivers to complete vehicle inspection reports daily?	N/A
Question Factor 4. Maintenance Question #6 Section #396.11(c) Acute	Answer
Ooes the carrier ensure that out-of-service defects listed by the driver in the driver vehicle inspection reports re corrected before the vehicle is operated again?	N/A
Question Factor 4. Maintenance Question #7 Section #396.9(c)(2) Acute	Answer
oes the carrier ensure vehicles that have been declared "out-of-service" do not operate before repairs have een made?	N/A
Question Factor 4. Maintenance Question #8 Section #396.3	Answer
can the carrier explain its systematic, periodic maintenance program?	Yes
Question Factor 7. Other Question #1 Section #375.211	Answer
Ooes the carrier participate in an Arbitration Program?	N/A
Question Factor 7. Other Question #2 Section #13702	Answer
Ooes the carrier assess shipper freight charges based upon published tariffs?	N/A
Question Factor 7. Other Question #3 Section #375.401(c)	Answer
oes the carrier provide reasonably accurate estimates of moving charges?	N/A
Question Factor 7. Other Question #4 Section #375.407(a), 375.703(b)	Answer
las the carrier avoided "hostage freight" or other predatory practices?	N/A
Question Factor 7. Other Question #5 Section #387.301(a), 387.301(b)	Answer
	N/A
oes the HHG carrier have sufficient levels of public liability and cargo insurance?	
Ruestion Factor 7. Other Question #6 Section #375.215	Answer

10/29/2018 12:50:49 PM Review Date: 10/22/2018 USDOT#: 3133460

Page 5 of 6

Question Factor 7. Other Question #7 Section #375.213	Answer
Can the motor carrier identify the five documents required to be given to a prospective individual shipper prior to executing an order for service?	N/A
Question Factor 7. Other Question #8 Section #49 CFR 37 subpart H	<u>Answer</u>
Does the carrier have the means to provide accessible over-the-road bus (OTRB) service on a 48-hour advance notice basis by its owned or leased OTRBs?	Yes
Question Factor 7. Other Question #9 Section #49 CFR 37 subpart H	Answer
If the carrier does not have the means then does the carrier have an arrangement with another carrier that operates accessible OTRBs?	N/A
Question Factor 7. Other Question #10 Section #Motorcoach Safety Action Plan	Answer
Does the over-the-road bus company own or lease a facility for inspection, repair, and maintenance of its vehicles?	No *
Additional Documents Required	
None	
Comments	
Alvin B. Robinson, to Pooler, Ga on 10/13/2018 - 2M93JMPA55W062991 - Carrier use T. J. Gargage, 515 Sk Augusta, GA	yview Drive,
Question Factor 7. Other Question #11 Section #Motorcoach Safety Action Plan	Answer
Does the over-the-road bus company have an arrangement or contract for systematic inspection, repair, and maintenance of its vehicles?	Yes

Note: No Hazardous Materials questions were asked because the carrier does not carry Hazardous Materials in Interstate Commerce.

Review Date: 10/22/2018

Part B

Your Proposed Safety Audit Result is: PASS

Explanation of Scoring Methodology

Factor	Failed Questions		Performance	Total	Factor
	Critical	Acute	Test Status	Points	Status
1. General	0	0	_	0	PASS
2. Driver	0	0	_	О	PASS
3. Operations	0	0	_	0	PASS
4. Maintenance	0	0	PASS - 0.00 %	О	PASS
5. Hazardous Materials	-	_	_	_	_
6. Accidents	-	_	PASS - 0.00	_	PASS
SUM	0	0		0	PASS

Result: Carrier has adequate basic safety management controls in place.

NOTE: Carrier has the right to request a review of this determination if there are factual or procedural disputes.

HOW THE SA IS SCORED

FACTORS - The Federal Motor Carrier Safety and Federal Hazardous Material Regulations are categorized into six factors. Multiple questions address the various factors. The Part B Question & Answer Report lists the CFR section numbers related to each question.

CRITICAL/ACUTE - Questions are also defined as CRITICAL, ACUTE or neither depending on the significance of the underlying regulation. Questions are assigned a point value if they are incorrectly answered. Critical = 1 and Acute = 1.5. The point values are summed for each factor. Any factor with a point value of 3 or more is marked "FAILED".

OUT OF SERVICE (OOS) RATE - The Driver/Vehicle OOS rate is used in factor #4 as another question. If there have been at least three level 1, 2, or 5 North American Standard Inspections conducted over the past year, they will be summarized. If the summed OOS rate is 34% or above, one additional point is assigned to that factor.

CRASH FACTOR - Carriers are defined as urban or non-urban in order to compensate for the higher crash risk of urban operations. Urban carriers are defined as those that operate within a 100 air-mile radius. The crash rate for a carrier is calculated as accidents per million miles traveled. Factor #6 is "FAILED" if the urban carrier crash rate exceeds 1.7 or the non-urban carrier crash rate exceeds 1.5.

OVERALL STATUS DETERMINATION - Any carrier with 3 or more "FAILED" factors is deemed to have failed the Safety Audit by having inadequate safety management controls in place to operate in the U.S.

10/29/2018 12:50:49 PM Review Date: 10/22/2018

Page 1 of 1

USDOT#: 3133460



Review Date: 10/22/2018

Part B Requirements and/or Recommendations

- 1. Obtain a copy of each driver's driving record and review it annually.
- 2. Drivers may not have Commercial Driver Licenses (CDLs) from more than one state. Ensure that all drivers have only one current CDL that is not under suspension or revocation. Driver CDLs must also match the correct class of vehicle driven and have applicable endorsements for double/triple trailer, passenger, tank vehicle and/or hazardous material operation.
- 3. Review the circumstances under which a CDL is required. CDL and drug testing rules apply to both interstate and intrastate commerce.
- 4. Ensure that drivers provide a 10-year employment history on their employment application.
- **5.** Ensure that all drivers are fully and properly qualified before operating in interstate commerce. Maintain a complete file as required for each driver, documenting the qualification process.
- 6. Do not allow physically unqualified drivers to drive in interstate commerce.
- 7. Do not allow drivers to drive interstate unless they have been physically re-examined each 24 months.

10/29/2018 Review Date: 10/22/2018

CONTROLLED SUBSTANCES AND ALCOHOL BASIC PROCESS BREAKDOWN: Policies and Procedures

DESCRIPTION OF PROCESS BREAKDOWN

BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Policies and Procedures.

- Develop a written company policy incorporating by reference all regulations regarding controlled substances and alcohol use, testing, training, and records retention for all employees.
- Develop a policy requiring drivers to submit copies of all citations for moving violations to carrier management within 24 hours.
- Establish a process to ensure that drivers who are randomly tested can be immediately removed if they are found to be positive and that they do not return to safety-sensitive duties until they have complied with the "return-to-duty" process.
- Establish written policies and procedures that promote, verify, and enforce adherence to all controlledsubstance and alcohol rules and regulations. Procedures should be tailored to company operations and should provide specific checks and guidelines for interacting with a consortium, if applicable.
- Establish a process to ensure that test results are properly safeguarded from unauthorized disclosure to prospective employers without specific written consent and from disclosure under any circumstances to insurance companies and other nonqualified parties, in accordance with regulations.
- Develop a policy to ensure that all alcohol testing is conducted immediately before or after the period that employees are performing a safety-sensitive function. Drivers can be tested on their day off only for controlled substances. Once notified of their selection, drivers must proceed immediately to the testing facility. If a driver refuses to go, this should be considered as equivalent to a positive result.
- Consider developing a driver selection protocol that uses valid random-number-generator software on a monthly basis to select, by driver identification number, 5 to 8 percent of drivers for controlled-substance testing and 2 to 5 percent for alcohol testing. This will ensure selection of 50 percent of drivers for controlledsubstances testing and 10 percent for alcohol testing per year, given fluctuations in the driver workforce over the course of the year.
- Develop a written and progressive disciplinary policy focused on taking corrective action to ensure drivers comply with regulations and policies. A progressive disciplinary policy could include, among other things, written warnings, suspensions, or work restrictions, monetary penalties, and termination. This policy should also specify consequences for any carrier official who knowingly and willfully allows controlledsubstance and alcohol violations.

Seek Out Resources:

- You are encouraged to review your company's record at the following website: http://ai.fmcsa.dot.gov/SMS. You will need to use your PIN Number that has been provided by the FMCSA.
- Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.
- 9. Provide employees with a written controlled substance and alcohol testing policy that complies with all the requirments noted in Part 382.601(b). Also, ensure you maintain a certificate signed by the employee certifiing they have recieved your company drug and alcohol testing pollicy.
- 10. Ensure that your drug and alcohol testing program conforms with all applicable parts of Part 40.

USDOT#: 3133460

- 11. Ensure that all alcohol testing is conducted immediately before or after the period that employees are performing a safety-sensitive function. Drivers can be tested on their day off only for controlled substances. Once notified of their selection, drivers must proceed immediately to the testing facility. If a driver refuses to go, this should be considered as equivalent to a positive result.
- 12. After selection of drivers for random testing, the program coordinator should send confidential correspondence to whoever is informing the selected drivers, noting the selection date, selected names, proper notification procedure, testing location, and when test results need to be completed. Drivers should be reminded that refusal to take the test will be equivalent to a positive result.

10/29/2018 Review Date: 10/22/2018

- **13.** Ensure that a trained collection-site person utilizing the proper collection materials and custody and control forms does drug-test collection.
- 14. Laboratory must transmit aggregate statistical summary on semi-annual basis.
- **15.** Maintain all required alcohol and controlled substance testing records including yearly summaries, quarterly summaries, test information, test results, records of training etc., as required by 49 CFR Parts 40 and 382 of the FMCSR.
- **16.** Ensure that all drivers subject to pre-employment, random, reasonable cause, post accident, return to duty, and/or follow-up controlled substance testing are tested as required by 49 CFR Parts 40 and 382 of the FMCSR.
- **17.** DOT drug testing rules require that employers test for marijuana, cocaine, opiates, amphetamines, and phencyclidine (PCP).
- 18. Ensure that all drivers' records of duty status (logs) are accurate. Check them against "supporting documents" to verify accuracy. Prohibit falsification of logs by any driver. Review the rules on supporting documents. Take appropriate action against drivers who falsify logs.
- 19. Ensure that all vehicles are properly marked with your name or trade name and U.S. DOT number. If your vehicles are also periodically operating for other carriers, they must be marked with that carrier's name and U.S. DOT#.
- 20. Conduct periodic internal reviews of your driver qualification, hours of service control, maintenance, accident analysis/reporting, training, and other safety systems to ensure continued compliance with the FMCSR.
- 21. Employers are responsible for their officers', employees', agents', consortia, and/or contractors' compliance with the requirements of 49 CFR Parts 40 and 382.
- 22. "Is Your Registration Information Current?" FMCSA requires carriers to update their registration data via a MCS-150 form every 24 months. Please review, verify and update your contact information, Vehicle Miles Travelled (VMT) and Power Unit (PU) data to ensure that it is current and accurate, since it is used in the new Carrier Safety Measurement System. You should access the system, review all the information and press the submit button. Once you've done this, the system will record that you've reviewed the information and you will be in compliance with the biennial update requirement. https://li-public.fmcsa.dot.gov/LIVIEW/PKG_REGISTRATION.prc_option
- 23. "Have you reviewed your data?"

 The SMS results are based on your State-reported crash or inspection data. Be sure to review your data in SMS for accuracy. If you think there is an error, request a data review (RDR) by registering for DataQs through the FMCSA Portal at https://portal.fmcsa.dot.gov or through the DataQs system directly at
- 24. Access your crash and inspection history via FMCSA's Pre-Employment Screening Program, http://www.psp.fmcsa.dot.gov/
- 25. Starting January 30, 2012 and no later than January 30, 2014, all CDL holders must provide information to their SDLA regarding the type of commercial motor vehicle operation they drive in or expect to drive in with their CDL. Drivers operating in certain types of commerce will be required to submit a current medical examiner's certificate to their SDLA to obtain a "certified" medical status as part of their driving record. CDL holders required to have a "certified" medical status who fail to provide and keep up-to-date their medical examiner's certificate with their SDLA will become "not-certified" and they may lose their CDL. For specific State by State requirements for drivers and information related to how a State is handling the Medical Certification requirements, and to determine who to contact for additional information, click on the following link: http://www.aamva.org/aamva/DocumentDisplay.aspx

USDOT#: 3133460

26. The UCR Application form can be obtained from https://www.ucr.in.gov.

10/29/2018 Review Date: 10/22/2018

http://datags.fmcsa.dot.gov/.

- 27. A complete Educational and Technical Assistance package entitled "A MOTOR CARRIER'S GUIDE TO IMPROVING HIGHWAY SAFETY" is available free on the FMCSA website to assist you in complying with the safety regulations. It contains many forms and documents useful for improving the safety of your operations. Check: www.fmcsa.dot.gov/factsfigs/eta/index.html.
- 28. For questions about DOT numbers or biennial updates: 800-832-5660 or 703-280-4001 For questions about licensing, authority or MC numbers: 202-366-9805 For questions about insurance: 202-385-2423 For household goods complaints: 888-DOT-SAFT (888-368-7238)
- 29. Copies of the regulations, forms, interpretations, and manuals are available from a variety of sources. Check the FMCSA website for a current list of suppliers, www.fmcsa.dot.gov/safety-security/eta/index.htm
- 30. A copy of your carrier profile can be obtained at no cost from the FMCSA Portal (https://portal.fmcsa.dot.gov/login).
- 31. New & intermittently used drivers must provide a signed statement showing their total time on-duty for the seven days preceding any trip. These records must be kept on file for 6-months.
- 32. Notice: On April 28, 2003, the FMCSA published a final rule revising the hours-of-service regulations for commercial motor vehicle drivers. Under the new rule, drivers may drive 11 hours after 10 consecutive hours off-duty, but may not drive beyond the 14th hour after coming on-duty. Similar to existing rules, drivers may not drive after being on-duty for 60 hours in a seven-consecutive-day period or 70 hours in an eightconsecutive-day period. This on-duty cycle may be restarted whenever a driver takes at least 34 consecutive hours off-duty. Short-haul truck drivers, who routinely return to their place of dispatch after each duty tour and then are released from duty, may have an increased on-duty period of 16 hours once during any seven consecutive day period.
 - Passenger-carrying motor carriers and drivers are not subject to the new maximum driving limits. For more information on these regulations, please access the FMCSA website at www.fmcsa.dot.gov.
- 33. Ensure property-carrying drivers take an off-duty period of 34 or more consecutive hours prior to restarting any period of 7/8 consecutive days.
- 34. Establish a system to control passenger-carrying drivers' hours of service. Do not dispatch drivers who don't have adequate hours available to complete assigned trips legally. Do not allow drivers to exceed the 10, 15, and 60/70-hour limits.
- 35. Retain on file a properly completed & current copy of your form MCS-90 financial responsibility endorsement.
- 36. Keep all driver vehicle inspection reports, signed, certified, and reviewed as required on file for at least 90 days.
- 37. Ensure that the persons or entities that perform preventative maintenance inspections on your equipment are abiding by agreed time or mileage intervals. Ensure that records are kept of such periodic preventative maintenance inspections. Take corrective action, if schedules are not being adhered to.
- 38. Review with your drivers periodically the procedures for doing pre-trip and post-trip inspections. Ensure that safety defects reported by drivers on their Vehicle Inspection Reports (VIR) are repaired before the vehicle is re-dispatched. Require drivers to prepare Vehicle Inspection Reports on a daily basis. Keep them on file for 90 days.
- 39. To better understand your company's responsibilities under the Department of Transportation's Americans with Disabilities Act (ADA) regulations concerning accessibility of over-the-road buses, review the information on the Federal Motor Carrier Safety Administration's Web site at: http://www.fmcsa.dot.gov/rules-regulations/bus/company/ada-quidelines.htm
- 40. Provide pre-trip safety information to motorcoach passengers. For information about the Basic Plan for Motorcoach Passenger Safety Awareness that was published by the Federal Motor Carrier Safety Administration, go to the Agency's Web site at:

http://www.fmcsa.dot.gov/about/outreach/bus/bus-safety-awareness-plan.htm

10/29/2018 Review Date: 10/22/2018



41. VEHICLE MAINTENANCE BASIC - INSPECTION-REPAIR-MAINTENANCE PROCESS BREAKDOWN: Monitoring and Tracking

DESCRIPTION OF PROCESS BREAKDOWN

BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Monitoring and Tracking Processes.

- Check all inspections and relevant records, such as Driver Vehicle Inspection Records (DVIRs), pre-trip and annual inspections, and maintenance and repair records, to ensure that company inspection, repairing, and maintenance policies and procedures are adhered to and properly documented.
- Ensure that Driver Vehicle Inspection Records (DVIRs) are effectively coordinated with maintenance and operations, result in timely corrective measures, and are verified during pre-trip inspections as applicable.
- Require mechanics to note whether parts came from inventory or were ordered, to ensure accuracy of maintenance records.
- Monitor and track roadside inspection results to ensure that vehicle defects are repaired and documented promptly and to prevent Out-of-Service (OOS) vehicles from operating prior to being repaired.
- Monitor manufacturer recalls through http://www.nhtsa.dot.gov and consult with manufacturer service representatives to keep current with service bulletins for proactive maintenance.
- Implement a system for keeping accurate records of employee inspection, repair, and maintenance training needs, including updates on a carrier's fleet or equipment and completed training, via software, a checklist in the driver's file, and/or another appropriate method.
- Regularly evaluate the company's vehicle-maintenance-related inspection results via the Federal Motor Carrier Administration's (FMCSA) website at http://ai.fmcsa.dot.gov/SMS. Assess violations for process breakdowns and how to remedy them.
- Maintain inspection, repair, maintenance, vehicle identification, and communication records to help evaluate the performance of all staff (drivers, dispatchers, mechanics, and managers) involved in fleet maintenance and the effectiveness of compliance with vehicle maintenance policies, procedures, and regulations.
- Evaluate personnel who are monitoring vehicle maintenance performance by making sure they are using Driver Vehicle Inspection Records (DVIRS), roadside inspections, and other data; applying performance standards fairly, consistently, and equitably; and documenting evaluations.
- When monitoring and tracking vehicle maintenance issues, always assess whether an issue is individual or represents a systemic breakdown in one of the Safety Management Processes (Policies and Procedures, Roles and Responsibilities, etc.).

Passenger Carrier Only:

- Monitor manufacturer recalls through http://www.nhtsa.dot.gov; consult with manufacturer service representatives to keep current with service bulletins for proactive maintenance, especially with regard to preowned buses.
- Monitor and track vehicle-maintenance-related passenger complaints and assess safety implications.

Seek Out Resources:

- You are encouraged to review your company's record at the following website:
 http://ai.fmcsa.dot.gov/SMS. You will need to use your PIN Number that has been provided by the FMCSA.
- Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.
- 42. U.S. DOT Employer Drug/Alcohol Testing Manual: http://www.dot.gov/odapc/employer_handbook.
- 43. FMCSA Hours-of-Service Main Website: http://www.fmcsa.dot.gov/regulations/hours-of-service.

Summary of the Hours-of-Service Regulations for Property and Passenger Carrying Drivers: http://www.fmcsa.dot.gov/regulations/hours-service/summary-hours-service-regulations.

Review Date: 10/22/2018

10/29/2018

44. Use of radar detectors or similar devices on commercial vehicles is illegal. Do not require or permit drivers to use them. Take appropriate disciplinary action against drivers if they use such devices.

Do not schedule or require drivers to make trips requiring them to exceed posted speed limits in order to complete the run within the hours-of-service limits.

45. Information and about the ELD rule can be accessed thru the main Federal Motor Carrier Safety Administration (FMCSA) website at www.fmcsa.dot.gov.

The links below offer important information regarding the ELD rule as well as ELD training and events:

ELD Webinars - https://www.fmcsa.dot.gov/hours-service/elds/training-and-events Frequently Asked Questions - https://www.fmcsa.dot.gov/hours-service/elds/fags ELD Rule - https://www.gpo.gov/fdsys/pkg/FR-2015-12-16/pdf/2015-31336.pdf

The ELD registration system allows manufacturers to register their ELDs and certify that they meet the technical specifications set forth in the FMCSA ELD rule. The system will also allow the public to view a list of registered devices and retrieve basic information on their functionality. Further information regarding ELDS and the link to the registration site can be found at https://www.fmcsa.dot.gov/hoursservice/elds/electronic-logging-devices.

46. Employer Notification Service (ENS)

The South Carolina Employer Notification program monitors an employee's driving record for an employer. It can supplement and/or supplant an employer's self-reporting process for its employees as it relates to their driving record. The employer will be notified if an event occurs that results in a change to the employee's driving record. This does not replace the need to get a driver's driving record.

Any driving violations, suspensions, and driver's license changes will be reported for one calendar year from the date the report is executed. If an employee is in a crash that causes more than \$1,000 in physical damage or results in any injuries, it will be reported. The report is generated every Saturday.

This web based service is accessible via the SCDMV's Member Services.

All the information needed to take advantage of this service can be found at:

http://scdmvonline.com/Business-Customers/Employer-Notification

47. If you have any questions concerning this report, please contact the State Transport Police / Motor Carrier Compliance Unit

10311 Wilson Boulevard / P.O. Box 1993 Blythewood, SC 29016// Phone (803) 896-5500

Fax (803) 896-5526

48. The records required by this section shall be retained where the vehicle is either housed or maintained for a period of 1 year and for 6 months after the motor vehicle leaves the motor carrier's control.

USDOT#: 3133460